

ANNUAL PROGRAMME REPORT

FM14-21

Estonia

EE-LOCALDEV Local Development and Poverty Reduction

2023

A. EXECUTIVE SUMMARY

Year 2023 was the 4th full year of programme implementation. The Programme Agreement was signed in September 2019 and the implementation reached full strength in 2020. In the end of 2023, the Programme budget was decreased in the amount of EUR 491,401.00, of which 200 000 euros was cut from management costs and 291 401 euros from leftovers of finished projects.

The programme “Local Development and Poverty Reduction” is an extremely comprehensive programme covering very wide range of policy/intervention areas that are in some extent dealing with quite different objectives like cultural heritage protection, gender-based violence or physical health of children. With this programme structure and financial resources available, it is quite hard to make a real wide-scale statistical change in the whole of the society, but - of course – we can admit that the ultimate goal to a better life and regional development in Estonia is followed.

The programme was initiated in 2016-2017 and is contributing to several national development plans and their renewed plans set in different policy areas in Estonia (welfare development, lifelong learning, youth development, public health, prevention of violence, supporting children and families, cultural heritage protection).

In 2023, the focus of the programme was moving towards results.

The economic situation in Estonia, that had an average inflation rate of approx. 20% in 2022, cooled down a little bit, but still had an additional 9,1% average inflation rate in 2023 (source Statistics Estonia: <https://www.stat.ee/et/avasta-statistikat/valdkonnad/rahandus/hinnad/tarbijahinnaindeks>). For year 2024, the Bank of Estonia foresees an inflation of 3,4% (source: Bank of Estonia <https://www.eestipank.ee/press/prognoos-kaimas-vinduv-majanduslangus-19122023>).

As of January 2024, the VAT tax will increase from 20% to 22%, having an impact on prices for projects that will have considerable costs still to make in year 2024, i.e. especially for Outcome 4 renovation projects that have been already awarded an 25% of additional grant resources to cover inflated costs and now will have to manage with an increased VAT in total invoices to be paid (procurements have been made and contracts concluded in sums without VAT).

In spite of that, even surprisingly, most programme activities progressed satisfactorily. Most Outcome 2 projects have been successfully completed with only PDP No 3 still running.

The main recurring obstacle concerned the projects in Outcome 4 (renovation of buildings in cultural heritage areas) where the renovation prices went way up comparing to year 2019-2020 when the original financial analyses were drawn up. PO has been able to offer all projects an additional 25% of grant resources (with a proportional increase in project co-fin). By today we can admit, that 6 out of 7 projects are renovating and progressing, while project [EE-LOCALDEV-0028](#) “Establishing a community centre for Paide SRIK” will be terminated without results achieved and grant resources left unused.

Additionally, project [EE-LOCALDEV-0038](#) “Digital Leap in the Field of Youth” by Education and Youth Board will be terminated with partial results as in the beginning of August 2023, the Ministry of Education and Research and Education and Youth Board have agreed upon different policy approach that also affects the implementation of the project. No digital participation platform for youth is developed, but other project components - *supporting and developing the digital competences of youth workers and creating the digital frameworks and evaluation tools for youth workers and municipal governments* – will be completed successfully.

As a nice recognition, Heritage Board awarded a project in Kuressaare (Amante House at Tolli street 4) its annual award for best renovated building inside the heritage protection area.

Consultations with FMO, donor programme partners and National Focal Point as well as ministries responsible with relevant policy areas could be and were executed via e-mail or virtual meetings. Two in-person Cooperation Committee meetings were carried out as well, respectively on April 26-27 and September 28-29, 2023.

Overall, all parties concerned - Programme Operator, Implementing Agency, line ministries, National Focal Point - have been active communicators and distributors of information regarding the programme. A good source of overall picture is the programme's web-site (in Estonian: <https://sm.ee/eea-and-norway-grants> and in English: <https://sm.ee/en/eea-and-norway-grants-0>) as well as Implementing Agency's web-site (<https://rtk.ee/toetusfondid-ja-programmid/teised-programmid/euroopa-majanduspiirkonna-ja-norra-toetused#rtk-rakendatavad-meetmed>) where all call guidance materials have been uploaded. Also, EEA and Norway Grants Estonia Facebook webpage accumulates news and bigger milestones in all programmes and on activities supported via the grants in Estonia, hence building bridges between different areas.

At present we expect that to complete the programme mostly successfully in 2024, with critical time-schedule and financial resources in Outcome 4 cultural heritage renovation projects. The aftermath of COVID-19 crisis and the ongoing war in Ukraine has – at present – no substantial affect on the programme results achievement.

Also, when looking towards the impact of the programme, then – as previously said – the programme is an extremely comprehensive programme covering very wide range of policy/intervention areas that are in some extent dealing with quite different objectives like cultural heritage protection, gender-based violence or physical health of children. The budget of Outcome 1 is approx. 11,2 MEUR making it approx. 53% of the total budget, while the budget of Outcome 2 is approx. 1,1 MEUR making it approx. 5% of the total budget. Nevertheless, Outcome 2 contributes to the wellbeing of vulnerable groups in the society and deals with the complex issues of tackling gender-based and domestic violence. Although money is not everything, then we can say that for a more thorough and deeper impact in the society, the action should possess also equivalent amount in financial resources for the objectives of the intervention to be achieved. The programme will carry out an impartial results evaluation of the programme in the 2nd half of 2024.

B. PERFORMANCE

1. Programme progress and results

Objectives

By cut-off date Dec 31, 2023:

a) out of 9 pre-defined projects → 7 pre-defined projects are currently running (PDP 1, 2, 3, 5, 6, 7), 2 pre-defined projects have finished their activities (PDP 4 and PDP 8) and 1 pre-defined project (PDP 9) started its activities only in March 2023. The implementation period of pre-defined projects No 5 and 7 were prolonged to successfully conclude the projects' activities.

b) out of 41 projects had received financing via different open calls for proposals → 25 are still running and 16 have completed their activities. Project [EE-LOCALDEV-0038](#) has pleaded for termination with partial results and project [EE-LOCALDEV-0028](#) will be terminated by PO because of no progress made.

All in all, the projects in programme are achieving results and therefore contributing to the targets set for programme area outcomes.

Outcome 1: Enhanced wellbeing of children and youth

Outcome 1 includes one of the biggest policy changes in Estonia – **a pre-defined project introducing, adapting and implementing restorative justice measures for children and youth** who have been caught in the criminal justice system. It dwells on the **Development Guidelines in Criminal Policy until 2030** (source: <https://www.just.ee/media/754/download>) foresee special / preventive measures to be applied in case of minors in contact with the law (restorative measures and evidence-based approach) and is complemented by the **Strategy for Preventing Violence for 2015–2020**

(source: https://www.kriminaalpoliitika.ee/sites/krimipoliitika/files/elfinder/dokumendid/vagi_valla_ennetamise_strateegia_aastateks_2015-2020.pdf) that stressed the importance of social and non-violent conflict solving skills as a part of decreasing risk behaviour among the youth. Punitive measures and prison should be the last resource as the means of influence. Additional guidance can be derived from the **Internal Security Strategy for 2020-2030** (source: <https://www.siseministeerium.ee/media/748/download>) that emphasizes community-based approach, cross-sectoral cooperation and strengthening local networks in regard to better well-being and crime prevention.

The pre-defined project by the Ministry of Justice is currently in full implementation phase until April 2024. The flagship project has introduced, raised awareness, trained to apply restorative justice measures among various list of target groups – youth itself, youth workers, social workers, teachers, mediators, police, prosecutors, judges etc. Several studies (International Self-Report Delinquency Study (ISRD)), different specialised trainings, seminars, workshops, for specialists working with the youth have been carried out. Local governments have been engaged in piloting several restorative

justice measures etc. The project will make a giant push for a big change in methods how to deal with delinquent youth in Estonia.

The final conference of the project is planned for March 21, 2024.

All financed small grant scheme projects (3+5) align with and contribute to the national strategies listed above in regard to reinforcing restorative justice as a special preventive measure in criminal justice policy area.

Pre-defined project by Social Insurance Board on renewed family mediation system has been progressing well.

Strategy of Children and Families 2012-2020
(source: https://sm.ee/sites/default/files/content-editors/Lapsed_ja_pered/laste_ja_perede_arengukava_2012_-_2020.pdf) stated that in order to prevent and alleviate conflicts within families, it is important to grant access to suitable counselling and therapy services to families. One of the fields of action in this was establishing universal family mediation service in Estonia.

A national Family Mediation Act is now already over 1 years old (came into force as of Sept 1, 2022). The service is now provided now as a part of national services. 52 mediators have passed a qualification exam, 34 of them have contracts with the Social Insurance Board. There are family mediators present in 14 towns all over Estonia.

As of Sept 1, 2022 altogether 753 mediations have been conducted, of which over 500 have been concluded by today. Approx 200 parenting agreements have been signed.

Now, the main focus of the project lies in the awareness rising activities. Interest and trust towards the service is increasing, especially in Ida-Viru region (mainly Russian speaking population).

Implementing the **vocational orientation curriculum** will contribute to the achievement of the Estonian life-long learning principle set in the **Education Strategy 2021-2035** (source: <https://www.hm.ee/media/1488/download>). Lifelong learning and career change opportunities mean valuing competences that create more added value and giving all people an opportunity to acquire the knowledge and skills they need to be successful in the labour market through continuing training and retraining. Additionally, an important principle there is creating support measures to help people with special needs enter the labour market and to adapt to the changes.

12 projects have been financed through a small grant scheme on vocational education (career orientation year), 5 projects concluded their activities in 2023, while 4 projects

(Pärnu, Tartu, Viljandi and Rakvere) were awarded additional grant resources to carry out additional career orientation groups. The additional grant was acquired from the internal surplus of the small grant scheme).

By the end of 2023, altogether 610 students have participated at the career orientation programme. The projects have evaluated the career orientation programme as successful and very important to keep youth also in education when they drop out from occupation training in the 1st semester already. Or when it is necessary to provide students with language and social skills. Several schools have decided or are pondering of continuing the programme with the internal finances or with the help of national budget.

Youth Sector Development Plan 2021-2035 (source: <https://www.hm.ee/media/1492/download>) talks about taking young people and the solutions and actions offered to them seriously in the society as well as ensuring consistent innovation and the development of **smart solutions** based on the needs and challenges of young people. The open call on smart youth work financed 2 projects (Education and Youth Board as well as CTF-Tech Ltd). The latter dealing with cyber security awareness raising is progressing as foreseen, but unfortunately Education and Youth Board project "*Digital Leap in the Field of Youth*" is currently being terminated with partial results as in the beginning of August 2023, the Ministry of Education and Research and Education and Youth Board have agreed upon different policy approach that also affects the implementation of the project. No digital participation platform for youth is developed, but other project components - *supporting and developing the digital competences of youth workers and creating the digital frameworks and evaluation tools for youth workers and municipal governments* – will be completed successfully.

Therefore, it is fair to say already now, that this component will not be having as wide of a grasp and as big of an intervention in smart solutions for youth engagement as it was originally planned.

Education Strategy 2021-2035 (source: <https://www.hm.ee/media/1488/download>) also sees the need to ensure high-quality **educational support services** via implementing both the professional qualification system and quality management for services, including reliable and research-based assessment instruments, methodology and methodical resources. Altogether 6 financed projects are progressing well (although one of them has submitted no costs yet).

Outcome 2: Reduced domestic and gender-based violence and gender inequalities

Outcome 2 interventions have been driven by the national **Strategy for Preventing Violence for 2015–2020** (source: https://www.kriminaalpoliitika.ee/sites/krimipoliitika/files/elfinder/dokumendid/vagi_valla_ennetamise_strateegia_aastateks_2015-2020.pdf) and the **Welfare Development Plan 2016-2023** (source: <https://www.sm.ee/heaolu-arengukava-2016-2023>) that has

been renewed with the **Welfare Development Plan 2023-2030**
(source: <https://www.sm.ee/heaolu-arengukava-2023-2030>).

Sub-goal 2 of the Strategy for Preventing Violence framed the protection of the victims of violence as one of the key elements, stressing the access to quality support and prevention services as well as public awareness on the aid possibilities.

Welfare Development Plan 2016-2023 prioritised the need for efficient legal protective measures and better support measures for a safe and secure living community. Both welfare plans 2016-2023 and 2023-2030 also seek to strive for gender equality and greater social inclusion, reducing social inequalities and poverty as well. The Welfare Development Plan 2023-2030 has integrated all the principles of gender equality, equal treatment and fight against gender-based violence as core values to be dealt with as a nation (sub-goal 1: "Children and families" and sub-goal 5 "Gender equality and equal treatment").

As the projects in Outcome 2 were on of the firsts to start their activities, then they are also the first to reach the finishing stages of the implementation period.

Awareness raising activities on domestic violence as well as discouraging the demand for commercial sex have been concluded as have been various trainings of specialists in domestic and gender-based violence.

Virtual competence centre at www.vordsuskeskus.ee has been launched, but the number of web-page visits of within 2 years after establishment has still been low / under the target set (60 000 visits). A new Gender Equality Monitoring Report published in 2021 (the previous one came out in 2016) and several e-training modules developed for public and more specifically for policy makers / politicians is under way.

A pre-defined project on victim support system will go until April 2024, but other projects in the Outcome have been successfully finished.

The Outcome – although being the smallest within the programme – will still achieve results necessary for changes in attitudes and continuous qualitative victim support service in Estonia.

Outcome 3: Improved quality of integrated services and public health interventions at local level

Outcome 3 could be labelled as a "public health outcome". It deals with problems and deficiencies written down in Estonia's national public health development plans.

National Health Plan 2009-2020
(source: https://www.haigekassa.ee/uploads/userfiles/Rahvastiku_tervise_arengukava_RTA.pdf) saw it necessary to tackle health inequalities and pursues to improve population's health behaviour in order to increase social cohesion and equal opportunities ensuring

healthy and safe development for children, shaping an environment supporting health, facilitating healthy lifestyle and ensuring the sustainability of the health care system.

The new **National Health Plan 2020-2030** (source: <https://www.sm.ee/rahvastiku-tervise-arengukava-2020-2030>) builds on the previous and – again – deals with (regional) health inequalities, community-based engagement in public health using evidence-based interventions. It also relies on social and health care sector integrated services; its sub-goals include: people's personal choices supporting public health, living environment supporting public health, human-centred health care sector.

All in all, the National Health Plan 2020-2030 has set 3 ultimate goals:

1. rise in life expectancy and in healthy years lived;
2. the rise in healthy years lived exceeding the rise in life expectancy, giving way to healthier independent life for people with less health-related restrictions;
3. decrease in health inequalities (gender-based, regional or education-based).

All three financed pre-defined projects as well as two open call projects in Outcome 3 do their part in contributing to the above-mentioned national goals.

The pre-defined project by the University of Tartu dealing with physical activity of schoolchildren has a very wide grasp, being the country-wide leading actor in dealing with the issue of increasing physical activity among Estonian schoolchildren.

The network of Schools in Motion has reached to 209 schools.

In Nov 2023, the "Schools in Motion" project achieved notable recognition by winning the Health-Promoting Schools Award at the MOVE Congress. This award is part of the ISCA Awards, honouring outstanding initiatives in Health-Enhancing Physical Activity. For more, please see: <https://www.educationestonia.org/school-in-motion-award/>

The project is also carrying out academic cooperation - an academic paper was published: „Results from Estonia's 2022 Report Card on Physical Activity for Children and Youth: Research Gaps and Five Key Messages and Actions to Follow“ [Link: https://www.mdpi.com/2227-9067/10/8/1369](https://www.mdpi.com/2227-9067/10/8/1369)

The pre-defined project on public health competence and capacity of local governments (project promoter National Institute for Health Development) has been also progressing well.

A county-based analysis of health status of people in different regions in Estonia are ready and published (link: <https://www.terviseinfo.ee/et/tervise-edendamine/tervise-edendamine-paikkonnas/tervise-ja-heaoluprofiil/maakondade-tervise-ja-heaolu-ulevaated>). Additionally, a county-based analysis of injuries in different regions of Estonia are ready and published (link: <https://www.terviseinfo.ee/et/tervise-edendamine/tervise-edendamine-paikkonnas/tervise-ja-heaoluprofiil/maakondade-vigastusjuhtude-uelevaade-2023>). It gives the local governments, Rescue Board and

the police a tool to carry out health risk impact analysis in their community and propose targeted measures needed namely for their community.

The mentoring of 20 local governments to raise their capacity in specific local public health issues is continuing. The project helps the local governments envisage a public health action plan basing on the health profiles created for the region, trainings, data collection, mentoring etc. The local government commits to composing a team of specialists engaged in public health promotion.

Toybox for kindergartens (obesity reduction tool) – renamed “Seikluste Laegas” for Estonia “, i.e. “Adventure Box” in English – has shown good results and wide interest from all across Estonia (video clip: <https://www.youtube.com/watch?v=WctxU3qzG7I>). Piloting ended in 9 kindergartens in Võru county. An impact assessment was carried out in comparison with a test group in Lääne-Virumaa. In October 2023, 11 new kindergartens started the pilot in Lääne-Virumaa. The Project Promoter is planning to develop educational videos also to the parents.

The pre-defined project "Development of evaluation model and handling system for chronically mentally ill patients" (project promoter Viljandi Hospital) is in full motion and has prolonged its activities until April 30, 2024 as there has been some delays regarding receiving data from the Health Board and Statistics Board for adaptation process of evidence-based evaluation instruments.

A bus for mobile cross-sectoral teams has been renovated for specific needs and is in use for out-patient psychiatric coercive treatment model by cross-sectoral teams in different regions of Estonia.

The two projects financed within the open call **"Integrated services to support health and safety in home environment"** have been completed.

Rescue Board developed and piloted a methodology to assess injury risks in home environment for agencies and local governments involved in reducing the risk of home safety injury risks. A methodological checklist for reducing risks in home environment is available. It focuses on risks of falling and fire hazards, but deals also with other risk categories. Great feedback has been received on informational materials created for the elderly and families with small children. Rescue Board is currently dealing with taking the new check-list into standard procedures, but it also requires some database updates. Until this, the list is in voluntary use. Preventing risks in home environment is led by the Ministry of Interior, that has initiated several network meetings on the topic.

Foundation Centre for A Child's Wellbeing created and piloted an action model for assessing and mitigating risks affecting the well-being of pregnant women and families with a child with repeated postpartum home visits carried out by a midwife.

Altogether 43 midwives received the training and are qualified to carry out home visits. The home visits of midwives are a nationally provided service by Health Insurance Fund. The action model for assessing and mitigating risks affecting the well-being of pregnant women and families with a child can be integrated into its working procedures. The project has also produced an impact assessment study of the pilot that has been presented to the Ministry of Social Affairs, Health Insurance Fund, National Institute for Health Development as well as to the Estonian Midwives Association.

Outcome 4: Historic town centres revitalised through heritage-based local development

The cultural heritage component in the programme focuses on buildings mainly in small towns located in rural areas thus contributing to the enlivenment of these regions. **The General Principles of the Cultural Policy up to 2020** (source: https://www.riigiteataja.ee/aktilisa/3140/2201/4002/RKo_lisa.pdf) laid down the principles and activity directions for different cultural fields, including heritage. **National Cultural Development Plan up to 2030** (source: <https://kul.ee/kultuur2030>) repeats the need for cherishing and preserving heritage worthy living spaces and responsible / sustainable development of these areas.

The pre-defined project by the National Heritage Board has been successfully finished. The project raised the importance of historic town centres as a part of local identity in 9 Estonian small towns - Paide, Rakvere, Võru, Valga, Lihula, Pärnu, Kuressaare, Haapsalu and Viljandi. Working with local communities has become an organic part of the work in Heritage Board.

For all towns, special walking maps of heritage protection areas were created as well as comprehensive brochures "Vibrant old towns" were compiled for all 9 towns (print run 9 x 500 ex). Local communities were attracted with exhibitions (on-sporty as well as virtual) in the towns, discussion seminars, videos pondering on the future possibilities in these communities. 8 restoration workshops were carried out in Kuressaare, Võru, Valga, Lihula and Haapsalu. A special edition of architectural magazine "MAJA" was published on heritage protection and renovation (print run 1200 ex). Information boards were put on notable buildings in Pärnu and Lihula. 11 tours were carried out for local communities in the towns engaged into the project. Altogether 256 specialists were informed and trained on heritage protection and sustainable renovation issues.

7 projects that were financed within the call for proposals on the restoration of buildings in small towns with heritage protection areas have struggled, but 6 out of 7 got the renovation works going in 2023. Only project [EE-LOCALDEV-0028](#) "*Establishing a community centre for Paide SRIK*" will be terminated without results achieved and grant resources left unused. But on the positive note, a project in Kuressaare (Amante House

at Tolli street 4) won an annual award from Heritage Board for best renovated building inside the heritage protection area.

The projects are running a tight time schedule, but PO remains positive that they will be able to succeed and finish the works within the rules and regulations.

In 2023, PO was able to acquire an additional 1 MEUR of grant support for projects financed under Outcome 4 - to offer them an equal possibility to apply for additional support (grant and co-fin proportions remain the same) up to 25%. 5 projects have already seized the opportunity and the last of the remaining 6 has also indicated for the necessity of additional grant support.

Bilateral Outcome: Enhanced collaboration between beneficiary and donor state entities involved in the programme

In 2023, the Ministry of Justice has successfully finished the implementation of their bi-lateral project activities on implementing restorative justice measures, while the Ministry of Social Affairs just started their project activities in Oct 2023 on creating a comprehensive child well-being dashboard in Estonia. The financed activities earmarked for the Ministry of Culture in will be redesigned and a new project idea is being compiled. The activities are forecasted for spring 2024.

The grants' policy area networks have also risen and several PO networking meetings have taken place with Estonian participation (cultural heritage in Brussels, SYNERGY in Bratislava, public health in Bucharest).

The eligibility of bi-lateral activities is one year longer, i.e. up till April 30, 2025.

Cooperation with the Donor Programme Partners – [Norwegian Directorate of Health](#), [Norwegian Institute of Public Health](#) and [Norwegian Directorate for Cultural Heritage](#) have been actively participating in the steering of the programme. Cooperation Committee meetings took place in April and September with several project visits and in-depth discussions with the partners. The donor partners have been very active about bi-lateral relations and creating bi-lateral partnerships between Estonian and donor country organisations.

C. MONITORING AND EVALUATION

1. Monitorings carried out

In 2023, Payment Authority controlled the eligibility of management costs, no findings were detected.

In 2023, the Auditing Authority performed two project audits.

1. Project „Historic town centres revitalised through heritage-based local development“ by Heritage Board (EE-LOCALDEV-0008)

2. Project „Implementation of the vocational orientation curriculum at the Viljandi Vocational Training Centre“ by Viljandi Vocational Training Centre (EE-LOCALDEV-0019)

Both audits were concluded with no findings.

During 2023, verification of payment claims in collaboration with progress indications at target indicator level was used as a main tool to monitor the progress of all projects in implementation. Additionally, we initiated on-the-spot visits and random visits to events. 2 ongoing investigations were opened regarding procurement irregularities in projects EE-LOCALDEV-0007 and EE-LOCALDEV-0043 (IR 209 and IR 239).

16 separate on-the-spot project monitoring visits were carried out and additionally 6 projects were visited as a part of Cooperation Committee meetings in April and September 2023. Also, several project event visits and random visits were carried out.

Besides financial difficulties that hit projects in Outcome 4 due to force majeure, monitoring revealed policy changes that led to the termination of Education and Youth Board project “Digital Leap in the Field of Youth” (financed through open call “Smart youth work”) In summer 2023, the media raised suspicions regarding the rationality of the project’s activity of procuring and creating a special digital participation platform for the youth. In the beginning of August 2023, the Minister of Education and Research ordered the termination of the activity. Please see (in Estonian): <https://www.err.ee/1609053098/minister-peatas-harno-noorte-kaasamise-veebilehe-hanke>. As a result, Ministry of Education and Research and Education and Youth Board have agreed upon different policy approach that also affects the implementation of the project. No digital participation platform for youth is developed, but other project components - supporting and developing the digital competences of youth workers and creating the digital frameworks and evaluation tools for youth workers and municipal governments – will be completed successfully.

As a systemic problem, it was indicated again from several projects, that the partnership rules for donor project partners are seen as complex by the side of Norwegian entities. It is directly related to the regulations dealing with the reimbursement of costs by donor project partners. The donor organisations that are interested in partnerships are very much not interested in submitting real cost documentation for reimbursements (invoices, salaries, contracts, procurements). Donor project partners prefer to be reimbursed by invoicing the project promoter in the amount of their costs. Likewise, the alternative provided in Art 8.12.3 and 8.12.4 of the Regulations is not seen as a good alternative, as it usually is convenient only for large enterprises and governmental institutions that have auditors/public officers already in place. For most donor project partners and projects themselves it means additional administrative burden and financial resources stripped from content to managerial action. All in all, it means that organisations from donor counties, especially from Norway, are willing to cooperate in projects, but not willing to adhere the reimbursement regulations mandatory for the Grants’ projects. It all results in a

contradiction with the EEA and Norway Grants overall objective to enhance bi-lateral relations.

For the upcoming year, emphasis is set on results monitoring and on-the-spot visits besides routine activity reporting and verification of payment claims. For more, please see the Monitoring Plan for year 2024.

Programme Operator will also - depending on the necessity – convene (virtually or in person) meetings or written information gatherings for bigger impact projects or several policy areas projects together to discuss the content and progress on projects in order to achieve the results and objectives set.

2. Evaluations carried out

No evaluation was carried out in 2023. The Programme Operator will carry out an results evaluation of the programme in 2024.

The procurement will be planned for 1st quarter of 2024 when most of the projects are expected to be completed and the evaluation itself would be carried out during 2nd-4th quarter of 2024.

D. ANNEXES

- 1. Results achieved**
- 2. Communication summary**
- 3. Project summary and call details**
- 4. Risk management**
- 5. Monitoring plan**
- 6. Evaluation report**
- 7. Agreement conditions**

Annex 1: Results achieved

Objective: Strengthened social and economic cohesion								
Outcome 1: Enhanced wellbeing of children and youth								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Share of educational institutions involved in programme activities reporting increased coordination of local level integrated support services	Percentage	N/A	-	0	0	-	70.00 %	National survey will be conducted in 2024.
Share of youth reporting readiness to continue studies or enter the labour market after using the services provided via this programme	Percentage	N/A	77.22 % (APR 2022)	486	610	79.67 %	50.00 %	3/4 of participants are willing to continue the studies. Respecting the very difficult target group of children, it shows that the vocational orientation curriculum is important and effective tool engaging the youth.
National prevalence of juvenile offending (self-reported)	Percentage	18.00 %	-	0	0	-	16.00 %	Study carried out in 2023, but analysis still under way.
Share of sentenced juvenile offenders receiving special juvenile measures	Percentage	16.00 %	64.00 % (APR 2022)	64	100	64.00 %	30.00 %	Percentage is derived as a result of sample based case study, not from real people count. The achievement value shows very good work of the Ministry of Justice

instead of punishment								
Annual number of youth offender-related cases mediated	Annual number	23	141 (APR 2022)	-	-	143	100	The target shows stable and good work by the Ministry of Justice
Number of families who received the family mediation during the pilot	Cumulative number	0	524 (APR 2022)	-	-	753	600	The family mediation pilot has been a success and has reached the target set.
Share of local governments involved in programme activities applying smart solutions in youth work	Percentage	-	45.57 % (APR 2022)	71	79	89.87 %	60.00 %	-
Number of Rajaleida offices with increased capacity to support educational and youth work institutions to address crises and traumas	Cumulative number	0	-	-	-	7	6	-
Output 1.1: Specialised juvenile justice system approach introduced / launched								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Specialised training programme for	Binary	No	Yes (IFR 2023)	-	-	Yes	Yes	-

juvenile justice staff developed								
Number of tools for assessment and multi-agency cooperation piloted and implemented	Cumulative number	0	3 (IFR 2023)	-	-	3	3	-
Number of interventions developed to replace fines and avoid institutionalization for youth	Cumulative number	0	4 (IFR 2023)	-	-	4	4	-
Number of closed youth facilities receiving support to introduce new methods and services in treatment of delinquent and victimized youth	Cumulative number	0	5 (IFR 2023)	-	-	5	3	-
Number of criminal justice system (CJS) staff who work with juveniles that attended specialised training programme	Cumulative number	0	144 (IFR 2023)	-	-	144	150	-
<i>Financial Mechanism</i>								
<i>EEA Grants</i>	-	-	0	-	-	0	-	-
<i>Norway Grants</i>	-	-	144	-	-	144	-	-

<i>Gender</i>								
<i>Female</i>	-	-	131	-	-	131	-	-
<i>Male</i>	-	-	13	-	-	13	-	-
<i>Not specified</i>	-	-	0	-	-	0	-	-
Output 1.2: Restorative justice measures for youth developed								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of restorative justice awareness raising campaigns carried out	Cumulative number	0	10 (IFR 2023)	-	-	12	2	8 projects financed, all with their awareness raising activities.
<i>Financial Mechanism</i>								
<i>EEA Grants</i>	-	-	0	-	-	0	-	-
<i>Norway Grants</i>	-	-	10	-	-	12	-	-
Number of restorative justice initiatives developed in criminal justice system, schools or wider	Cumulative number	0	10 (IFR 2023)	-	-	15	3	Incl. in the last reporting period: NGO Oskar Alliku Home (1), Muhu LG (1), Foundation Development Centre for Unique School (2), Rapla LG (1)
Number of restorative justice trainers trained	Cumulative number	0	21 (IFR 2023)	-	-	31	10	-
<i>Financial Mechanism</i>								
<i>EEA Grants</i>	-	-	0	-	-	0	-	-
<i>Norway Grants</i>	-	-	21	-	-	31	-	-
<i>Gender</i>								
<i>Female</i>	-	-	19	-	-	28	-	-
<i>Male</i>	-	-	2	-	-	3	-	-

Not specified	-	-	0	-	-	0	-	-
Output 1.3: Youth offender mediation volunteer system established								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of prospective volunteers trained in youth offender-related mediation	Cumulative number	0	80 (IFR 2023)	-	-	131	70	The overreach of target value shows good work by the Ministry of Justice.
Output 1.4: Family mediation system established								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of family mediators trained to offer qualified mediation service	Cumulative number	0	56 (IFR 2023)	-	-	56	40	-
<i>Financial Mechanism</i>								
EEA Grants	-	-	56	-	-	56	-	-
Norway Grants	-	-	0	-	-	0	-	-
<i>Gender</i>								
Female	-	-	51	-	-	51	-	-
Male	-	-	5	-	-	5	-	-
Not specified	-	-	0	-	-	0	-	-
Number of family mediators trained to offer qualified mediation service in Russian-speaking minority	Cumulative number	0	30 (IFR 2023)	-	-	30	20	-
<i>Financial Mechanism</i>								

EEA Grants	-	-	30	-	-	30	-	-
Norway Grants	-	-	0	-	-	0	-	-
Gender								
Female	-	-	28	-	-	28	-	-
Male	-	-	2	-	-	2	-	-
Not specified	-	-	0	-	-	0	-	-
Output 1.5: Models for the provision of local-level integrated services developed								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of locally defined models for integrated services provision developed	Cumulative number	0	22 (IFR 2023)	-	-	22	15	-
Number of professional staff trained	Cumulative number	0	213 (IFR 2023)	-	-	289	150	-
Financial Mechanism								
EEA Grants	-	-	213	-	-	289	-	-
Norway Grants	-	-	0	-	-	0	-	-
Gender								
Female	-	-	203	-	-	276	-	-
Male	-	-	10	-	-	13	-	-
Not specified	-	-	0	-	-	0	-	-
Output 1.6: Pilots of service chains or tools (programmes) developed to enhance transitions of disadvantaged children and youth across school levels and from education to labour market.								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		

Number of learners from vulnerable or disadvantaged backgrounds (documented cases) supported	Cumulative number	0	0 (IFR 2023)	-	-	287	75	Six projects covering 6 different regions of Estonia.
Number of innovative local level school transitions service chains or tools (programmes) designed for specific target groups	Cumulative number	0	9 (IFR 2023)	-	-	14	15	-
Output 1.7: Smart solutions in youth work deployed								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of specialists who work with young people and children trained to develop applications based on target group needs	Cumulative number	0	250 (IFR 2023)	-	-	355	50	2 projects financed, both have a target to train 50 specialists, i.e., total target is 100.
<i>Financial Mechanism</i>								
EEA Grants	-	-	250	-	-	355	-	-
Norway Grants	-	-	0	-	-	0	-	-
<i>Gender</i>								
Female	-	-	210	-	-	312	-	-

Male	-	-	40	-	-	43	-	-
Not specified	-	-	0	-	-	0	-	-
Output 1.8: Development and piloting of transition programmes (i.e. career orientation programmes) for youth at risk from basic education to VET								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of learners in transition programmes	Cumulative number	0	474 (IFR 2023)	-	-	610	400	-
<i>Gender</i>								
Female	-	-	195	-	-	236	-	-
Male	-	-	279	-	-	374	-	-
Not specified	-	-	0	-	-	0	-	-
Number of VET institutions offering transition programmes for youth at risk	Cumulative number	0	13 (IFR 2023)	-	-	13	15	Hiiumaa vocational school terminated a partnership agreement with Pärnumaa vocational school and stepped out of the project.
Output 1.9: Increased capacity of education and youth institutions to provide trauma-informed support								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Cross-sectoral cooperation model for interventions in the event of crises in educational institutions developed	Binary	No	-	-	-	No	Yes	Project started in March 2023.
Training programme to	Binary	No	-	-	-	Yes	Yes	-

increase trauma-awareness launched								
Number of staff trained to support a trauma-informed approach in education and youth institutions.	Cumulative number	0	-	-	-	26	85	-
<i>Gender</i>								
<i>Female</i>	-	-	-	-	-	25	-	-
<i>Male</i>	-	-	-	-	-	1	-	-
<i>Not specified</i>	-	-	-	-	-	0	-	-
Outcome 2: Reduced domestic and gender-based violence and gender inequalities								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Share of all shelters in the country implementing quality measuring tool	Percentage	-	-	13	13	100.00 %	80.00 %	All shelters are implementing the quality measurement tool.
System of volunteer support persons created complementing the formal victim support system	Binary	No	Yes (APR 2022)	-	-	Yes	Yes	-
Number of web-page visits of the Virtual Competence Centre of Gender Equality within 2	Cumulative number	0	7,731 (APR 2022)	-	-	11,794	60,000	Number of different IP addresses. Main target group is at the moment public sector and the IP address for the organisation is the same, so it is quite hard to count all the unique users.

years after establishment								
Percentage of population not blaming victims of sexual violence	Percentage	53.00 %	-	-	-	-	60.00 %	The survey is yet to be carried out.
Percentage of population not blaming victims of domestic violence	Percentage	47.00 %	-	-	-	-	55.00 %	The survey is yet to be carried out.
Percentage of population in favour of criminalising the buying of sex	Percentage	53.00 %	-	-	-	-	60.00 %	The survey is yet to be carried out.
Annual number of victims of gender-based violence assisted by the supported shelters	Annual number	1,900	1,917 (APR 2022)	-	-	1,937	2,200	-
Output 2.1: Volunteer support system for victims of gender-based violence developed								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of volunteers covered by the volunteer support system for victims of gender-based violence	Cumulative number	0	64 (IFR 2023)	-	-	64	30	The overreach of target value shows good work by the Social Insurance Board.
Output 2.2: Women's shelter service upgraded								
Indicator		Baseline value		Achievements until end of December 2023			Target value	Comment

	Unit of measurement		Previous achievement value	Numerator	Denominator	Achievement value		
Number of professional staff provided with counselling sessions	Cumulative number	0	15 (IFR 2023)	-	-	24	60	Counselling is being provided to staff of women's shelters, but the demand has been lower than expected. There have been 7 group counselling sessions as well as 20 individual sessions (multiple session for some people). Counselling is available when demanded, but it seems that the target indicator has been set as too optimistic.
<i>Gender</i>								
<i>Female</i>	-	-	15	-	-	24	-	-
<i>Male</i>	-	-	0	-	-	0	-	-
<i>Not specified</i>	-	-	0	-	-	0	-	-
Quality measuring tools developed for shelter service developed	Binary	No	Yes (IFR 2023)	-	-	Yes	Yes	-
Output 2.3: The quality and capacity of intervention programmes for perpetrators of domestic violence increased								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of specialists trained in working with perpetrators of domestic violence	Cumulative number	0	72 (IFR 2023)	-	-	72	60	-
<i>Financial Mechanism</i>								
<i>EEA Grants</i>	-	-	72	-	-	72	-	-
<i>Norway Grants</i>	-	-	0	-	-	0	-	-
<i>Gender</i>								
<i>Female</i>	-	-	62	-	-	62	-	-

Male	-	-	10	-	-	10	-	-
Not specified	-	-	0	-	-	0	-	-
Output 2.4: Early warning system on domestic violence developed for the health care system								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Guidelines on detecting domestic violence developed	Binary	No	Yes (IFR 2023)	-	-	Yes	Yes	-
Number of medical staff trained on early noticing and intervention for domestic and gender-based violence	Cumulative number	0	134 (IFR 2023)	-	-	134	100	The overreach of target value shows good work by the Social Insurance Board.
<i>Financial Mechanism</i>								
EEA Grants	-	-	134	-	-	134	-	-
Norway Grants	-	-	0	-	-	0	-	-
<i>Gender</i>								
Female	-	-	127	-	-	127	-	-
Male	-	-	7	-	-	7	-	-
Not specified	-	-	0	-	-	0	-	-
Output 2.5: Awareness raising activities on domestic and gender-based violence carried out								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of information campaigns on domestic violence	Cumulative number	0	1 (IFR 2023)	-	-	1	1	campaign video can be seen here: https://www.youtube.com/watch?v=x6guLaqRpZU

and gender-based (involving men as positive role models) carried out								
<i>Financial Mechanism</i>								
<i>EEA Grants</i>	-	-	0	-	-	0	-	-
<i>Norway Grants</i>	-	-	1	-	-	1	-	-
Number of short films on domestic violence (aimed at children and youth) developed	Cumulative number	0	3 (IFR 2023)	-	-	3	3	Short animated films can be seen here (in EST and RUS) https://www.youtube.com/channel/UCQt6S-PQdfWMO0pBC-6lupQ/videos
Number of public opinion polls to measure changes in attitudes carried out	Cumulative number	0	0 (IFR 2023)	-	-	0	1	The survey is yet to be carried out.
Number of specialists trained on domestic violence	Cumulative number	0	781 (IFR 2023)	-	-	781	160	Projects have trained a much bigger number of specialists as anticipated. The achievement value shows very good work from the 3 NGOs that were financed
<i>Financial Mechanism</i>								
<i>EEA Grants</i>	-	-	781	-	-	781	-	-
<i>Norway Grants</i>	-	-	0	-	-	0	-	-
<i>Gender</i>								
<i>Female</i>	-	-	731	-	-	731	-	-
<i>Male</i>	-	-	50	-	-	50	-	-
<i>Not specified</i>	-	-	0	-	-	0	-	-
Output 2.6: Awareness raising activities on prostitution and trafficking for sexual exploitation carried out and social programme for sex buyers developed								
Indicator		Baseline value		Achievements until end of December 2023		Target value	Comment	

	Unit of measurement		Previous achievement value	Numerator	Denominator	Achievement value		
Number of awareness raising activities implemented to discourage the demand for commercial sex	Cumulative number	0	2 (IFR 2023)	-	-	2	2	campaign "Think with your real head" https://motlepeaga.ee/ ; different articles and web page
Number of social programmes for sex buyers developed	Cumulative number	0	1 (IFR 2023)	-	-	1	1	-
Number of people reached by awareness raising activities on discouraging the demand for commercial sex	Cumulative number	0	100,676 (IFR 2023)	-	-	100,676	12,000	Facebook +digital platforms of national newspapers Postimees, Delfi, Õhtuleht
Output 2.7: Virtual Competence Centre of Gender Equality established								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Virtual Competence Centre of Gender Equality established	Binary	No	Yes (IFR 2023)	-	-	Yes	Yes	https://vordsuskeskus.ee/et
Outcome 3: Improved quality of integrated services and public health interventions at local level								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		

Number of families that have received early home visitation interventions during the pilot	Cumulative number	0	79 (APR 2022)	-	-	327	40	-
Number of schools implementing the physically active school model	Cumulative number	79	162 (APR 2022)	-	-	209	140	The achievement value shows very good work of Tartu University
Number of local governments implementing evidence-based public health measures	Cumulative number	0	5 (IFR 2023)	-	-	69	20	-
Number of operational multi-sectoral teams implementing the integrated service model	Cumulative number	0	18 (APR 2022)	-	-	26	18	-
Annual number of long-term mentally ill patients that have received outpatient coercive psychiatric treatment	Annual number	35	78 (APR 2022)	-	-	100	55	Multi-sectoral teams are working in 6 regions.
Standardised cooperation and communication model between the social care, health and judicial	Binary	No	No (APR 2022)	-	-	No	Yes	In progress. Project by Foundation Viljandi Hospital is in implementation until April 30, 2024.

sectors aiding people with chronic mental problems developed and implemented								
Number of schools with Russian as the language of instruction implementing the physically active school model	Cumulative number	6	23 (APR 2022)	-	-	26	8	The achievement value shows very good work of Tartu University
Output 3.1: Local governments trained and counselled to implement evidence-based public health measures								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of local governments who have received training/counselling	Cumulative number	0	45 (IFR 2023)	-	-	55	60	Altogether 79 local governments in Estonia.
Output 3.2: Integrated service model developed and piloted								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Integrated service model developed	Binary	No	Yes (IFR 2023)	-	-	Yes	Yes	-
Integrated service model piloted	Binary	No	Yes (IFR 2023)	-	-	Yes	Yes	-
Output 3.3: Out-patient services for long-term mentally ill patients subjected to coercive treatment provided								
Indicator		Baseline value		Achievements until end of December 2023			Target value	Comment

	Unit of measurement		Previous achievement value	Numerator	Denominator	Achievement value		
Number of regions where outpatient care is provided by mobile multidisciplinary outpatient team to long-term mentally ill patients subjected to coercive treatment.	Cumulative number	0	5 (IFR 2023)	-	-	6	5	-
Output 3.4: The model improving the quality of psychiatric evaluations developed								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Model of multidisciplinary forensic psychiatry committee adapted and piloted in Estonia	Binary	No	No (IFR 2023)	-	-	No	Yes	In progress. Project by Foundation Viljandi Hospital is in implementation until April 30, 2024.
Output 3.5: Model of physically active school developed								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of toolkits for active schools developed	Cumulative number	0	14 (IFR 2023)	-	-	15	6	The achievement value shows very good work of Tartu University
Number of trainings and	Cumulative number	0	334 (IFR 2023)	-	-	377	80	The achievement value shows very good work of Tartu University

seminars to disseminate the model of physically active school								
Output 3.6: Home visitation early intervention model developed								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Home visitation early intervention model piloted in Estonia	Binary	No	Yes (IFR 2023)	-	-	Yes	Yes	Early detection model of families with small children at risk (home visitations) has been developed and piloted.
Number of specialists trained to perform home risk-assessment, including practicing midwives and family nurses	Cumulative number	0	273 (IFR 2023)	-	-	365	500	The projects by Rescue Board and Foundation Centre for A Child's Wellbeing have been finished. 43 midwives trained to perform home visits to risk families with small children as well as 322 specialists trained to perform home visits to prevent injuries in home environment. Additionally, 968 people participated at information events regarding midwives home visits (not included in the target).
<i>Financial Mechanism</i>								
EEA Grants	-	-	0	-	-	0	-	-
Norway Grants	-	-	273	-	-	365	-	-
<i>Gender</i>								
Female	-	-	215	-	-	216	-	-
Male	-	-	58	-	-	58	-	-
Not specified	-	-	0	-	-	91	-	-
Outcome 4: Historic town centres revitalised through heritage-based local development								
Indicator		Baseline value		Achievements until end of December 2023			Target value	Comment

	Unit of measurement		Previous achievement value	Numerator	Denominator	Achievement value		
Number of cultural heritage buildings revitalised and in sustainable public use	Cumulative number	0	0 (APR 2022)	-	-	0	7	-
Output 4.1: Cultural heritage buildings in small towns revitalized for community purposes								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of cultural heritage buildings revitalised	Cumulative number	0	0 (IFR 2023)	-	-	0	7	Big financial problems with all 7 projects financed through the open call. For more, please see main text chapter "Performance".
Number of municipalities engaged in projects	Cumulative number	0	4 (IFR 2023)	-	-	4	7	Target was dependant on the projects financed. Unfortunately, the projects that were financed did not have enough municipalities engaged. (local governments: Haapsalu, Paide, Lääneranna and Valga)
Number of VET schools and/or sustainable renovation centres cooperating with cultural heritage revitalisation projects	Cumulative number	0	2 (IFR 2023)	-	-	2	5	Target was dependant on the projects financed. Unfortunately, the projects that were financed did not have enough VET schools or sustainable renovation centres. Lääneranna municipality project with partner NGO Paide Unit of Information Centre for Sustainable Renovation and NGO Paide Unit of Information Centre for Sustainable Renovation project with Järvamaa Vocational Training Centre.
Output 4.2: Capacity development on cultural heritage management provided at local level								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		

Number of municipalities from Estonia and Norway receiving training on cultural heritage management	Cumulative number	0	10 (IFR 2023)	-	-	10	20	As the training period hampered by Covid-19 restrictions, the target was not reached. Nevertheless, representatives from several other municipalities took part of other project activities like summer school and final conference.
<i>State type</i>								
<i>Beneficiary State</i>	-	-	9	-	-	9	-	-
<i>Donor State</i>	-	-	1	-	-	1	-	-
<i>Not specified</i>	-	-	0	-	-	0	-	-
Number of best practice books on cultural heritage management published	Cumulative number	0	1 (IFR 2023)	-	-	1	1	-
Number of professionals trained	Cumulative number	0	256 (IFR 2023)	-	-	256	300	The project by Heritage Board was able to reach 85% of the original target, but evaluates this result as successful.
<i>Financial Mechanism</i>								
<i>EEA Grants</i>	-	-	256	-	-	256	-	-
<i>Norway Grants</i>	-	-	0	-	-	0	-	-
<i>Gender</i>								
<i>Female</i>	-	-	182	-	-	182	-	-
<i>Male</i>	-	-	74	-	-	74	-	-
<i>Not specified</i>	-	-	0	-	-	0	-	-
Bilateral Outcome: Enhanced collaboration between beneficiary and donor state entities involved in the programme								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		

Level of satisfaction with the partnership	Scale 1-7	6.50, Based on the survey carried out on behalf of the FMO	6.42 (APR 2022)	-	-	-	4.50, Target is ≥4.5, and an increase on the baseline value	-
Level of trust between cooperating entities in Beneficiary States and Donor States	Scale 1-7	6.62, Based on the survey carried out on behalf of the FMO	6.56 (APR 2022)	-	-	-	4.50, Target is ≥4.5, and an increase on the baseline value	-
Share of cooperating organisations that apply the knowledge acquired from bilateral partnership	Percentage	N/A	-	-	-	-	50.00 %	-
Bilateral Output 1: Cooperation between Donor and Beneficiary State entities supported								
Indicator	Unit of measurement	Baseline value	Previous achievement value	Achievements until end of December 2023			Target value	Comment
				Numerator	Denominator	Achievement value		
Number of staff from beneficiary state engaged in study tours to donor states	Cumulative number	0	22 (IFR 2023)	-	-	22	25	A study tour to Norway in April 2022 (Outcome 4). Participants from Ministry of Culture, Heritage Board, local governments and people from financed renovation projects.

Number of projects involving cooperation with a donor project partner	Cumulative number	0	17 (IFR 2023)	-	-	17	15	-
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Annex 2: Communication summary

1. Best projects

[EE-LOCALDEV-0001](#) “Specialised juvenile justice approach established”. The project includes one of the biggest policy changes in Estonia – a pre-defined project introducing, adapting and implementing restorative justice measures for children and youth who have been caught in the criminal justice system.

[EE-LOCALDEV-0002](#) “Establishment of a renewed family mediation system” The project has introduced family mediation as a nationally financed service. 52 mediators have passed a qualification exam, 34 of them have contracts with the Social Insurance Board. There are family mediators present in 14 towns all over Estonia.

[EE-LOCALDEV-0005](#) “Increasing physical activity of schoolchildren”. The project has a very wide grasp, being the country-wide leading actor in dealing with the issue of increasing physical activity among Estonian schoolchildren. The network of Schools in Motion has increased up to 204 schools.

2. Visibility of the Grants and the Donors

2.a. Communication activities

Programme web-site gives up to date information both in Estonian and in English at <https://sm.ee/en/eea-and-norway-grants-0>. Information of all calls for proposals as well as all financed projects are put up at the web-site of the programme in addition to Programme Operator Implementing Agency's web-site at <https://rtk.ee/toetusfondid-ja-programmid/teised-programmid/euroopa-majanduspiirkonna-ja-norra-toetused#rtk-rakendatavad-meetmed> and the projects' own web-sites.

All major milestones achieved and articles for general public will be constantly distributed in a Facebook page “EEA and Norway Grants in Estonia”.

2.b. Project stories

18 project stories published during the reporting year (linked to EEA and Norway Grants Facebook page).

3. Media coverage

Children's physical activity (project promoter University of Tartu):

3. <https://www.educationestonia.org/school-in-motion-award/>
4. <https://haridus.postimees.ee/7864281/liikuma-kutsuv-kool-puuab-korget-rahvusvahelist-tunnustust>
5. <https://novaator.err.ee/1609180360/ouevahetunnis-liigub-laps-kaks-korda-rohkem-kui-koolikoridoris>
6. <https://novaator.err.ee/1609089020/iga-viies-11-15-aastane-laps-maadleb-uлекаaluga>
7. <https://novaator.err.ee/1608970864/liikumisspetsialist-kui-lapsest-hoolid-luba-tal-ise-kooli-minna>
8. <https://opleht.ee/2023/10/vunki-tundidesse-ja-koostoole/>
9. <https://tartu.postimees.ee/7868891/opetajad-said-opiku-kuidas-lastel-tunnis-jalad-kohu-alt-valja-saada>
10. <https://perejakodu.delfi.ee/artikkel/120186656/vaid-16-eesti-lastest-liigub-soovituslikul-maaral-siin-5-soovitust-kuidas-muuta-liikumine-peretraditsiooniks>

Specialised juvenile justice approach established (project promoter Ministry of Justice):

- <https://epl.delfi.ee/artikkel/120251582/kalle-laamet-taastav-oigus-aitab-kurjategijatel-oma-teo-tagajargedest-arusaada-ohver-teeb-talle-selle-ise-selgeks>

Heritage protection and renovation of cultural heritage buildings:

- Kuressaare Port Storehouse <https://saartemaal.postimees.ee/7907312/sadamaait-toob-linnaruumi-uue-soogi-ja-uritustepaiga>
- Kuressaare Holisticum (Amante House) award for best renovated building inside the heritage protection area: <https://kultuur.err.ee/1609153609/muinsuskaitseamet-kuulutas-valja-aastaauhindade-laureaadid>

- Kuressaare Holisticum (Amante House opening) <https://saartehaal.postimees.ee/7800931/amante-maja-ja-good-mood-food-kohvik-avati-monusa-muusika-saatel>
- Valga Kesk street 19 <https://www.err.ee/1609129262/valga-vald-renoveerib-piirkonna-vanimat-hoonet>
- Valga Kesk street 19 <https://lounapostimees.postimees.ee/7724773/valga-vanim-puitmaja-saab-korda-vahendatud-mahus>
- Haapsalu The Museum of Mr Evald Okas <https://www.err.ee/1609054361/okase-muuseum-loodab-remondiks-puuduoleva-200-000-eurot-koquda-oksjonitega>
- Lihula Manor Spirits Barn <https://online.le.ee/2023/09/30/lihula-moisa-viinaaida-ehitus-laheb-lahti/>
- Information boards in Valga <https://lounapostimees.postimees.ee/7804490/valga-ajaloolised-hooned-said-uuenduse>
- Brochure "Vibrant old towns" <https://jarvateataja.postimees.ee/7748845/vanalinna-lood-kirjutati-raamatusse>

Educational support services in education:

- Võru County Local Government Association <https://lounapostimees.postimees.ee/7884738/vorus-osalet-seminaril-ligi-300-haridusvaldkonna-spetsialisti>

Midwives and home visits to risk families (project promoter Foundation Centre for A Child's Wellbeing):

- <https://pealinn.ee/2023/02/10/raputatud-imikute-kohta-tapne-statistika-puudub-riik-saadab-ammaemandad-ennetuseks-koduvisiitidele/>

Gender Equality Monitoring Report:

- <https://pealinn.ee/2023/03/03/noored-mehed-soolisest-tasakaalust-lugu-ei-pea-naised-muutuvad-seevastu-uha-feministlikumaks/>

4. Website and social media

Link to programme website		Total number of page views in the reporting year	
https://sm.ee/eea-and-norway-grants		197	

	Link or account handle	Number of posts published in the reporting year	Number of followers
Facebook	EEA and Norway Grants Estonia	18	732

5. Visuals

Outcome 4 project “Historic town centres revitalised through heritage-based local development” (project promoter National Heritage Board)

- Short videos „Vibrant old towns“ (5 videos) <https://www.youtube.com/@muinsuskaitseamet4539/playlists>
- Brochures „Vibrant Old Towns“ <https://www.muinsuskaitseamet.ee/et/trukised-elavad-vanalinnad>
- Walking maps of historic town Centres of Paide, Lihula, Viljandi, Haapsalu, Pärnu, Kuressaare, Rakvere, Valga and Võru <https://www.muinsuskaitseamet.ee/et/ameti-tegevus/elavad-vanalinnad-ajalooliste-linnasudamete-elavdamine-ja-kohalik-areng> (choose tab „Jalutuskaardid ja teabetahvlid“)

Outcome 3 project “Increasing physical activity of schoolchildren” (project promoter University of Tartu)

- Educational youtube channel of Schools in Motion <https://www.youtube.com/@LiikumaKutsuvKool/playlists>

Outcome 1 project “ Specialised juvenile justice approach established” (project promoter Ministry of Justice)

- Educational youtube channel of restorative justice <https://www.youtube.com/watch?v=DFTjFnFf1pY&list=PL5ryenLAX4rtSjDemyHrUskxHRKZwUqEO>

Outcome 1 project “Establishment of a renewed family mediation system” (project promoter Social Insurance Board)

- What is family mediation? (in EST, RUS, ENG) https://www.youtube.com/watch?v=QxafW_vmkoo and shorter version <https://www.youtube.com/watch?v=T4TQn-wZC4A>
- Engaging children in family mediation (in EST, RUS, ENG) https://www.youtube.com/watch?v=HLAfMq_TYGI
- Separation of a child (in EST, RUS, ENG) <https://www.youtube.com/watch?v=gD5pvuek9fg>
- National family mediation service (in EST, RUS) <https://www.youtube.com/watch?v=54QO8N-o4ww>

Outcome 3 project “Development of evaluation models and handling system for chronically mentally ill patients” (project promoter Viljandi Hospital)

- Overview video of Viljandi Hospital Psychiatric Clinic and mobile out-patient psychiatric coercive treatment <https://www.youtube.com/watch?v=Cy1UN7V8Fno>

Outcome 3 project “Increasing public health competence and capacity of local governments” (project promoter National Institute for Health Development)

- Obesity tool “Adventure Box” for kindergarten kids (in Estonian “Seikluste laegas”): <https://www.youtube.com/watch?v=WctxU3qzG7I>

Outcome 3 project “Development and Piloting of a Methodology for the Assessment and Reduction of the Risk of Injury in the Home Environment and Supporting Activities” (project promoter Rescue Board)

- Information material for parents of young children (in EST, RUS, ENG) <https://www.rescue.ee/files/Materjalid/information-material-for-parents-of-young-0-1-children.pdf?4e3b9a9bc3>
- Information material to ensure the safety of young children for parents (in EST, RUS, ENG) <https://www.rescue.ee/files/Materjalid/information-material-to-ensure-the-safety-of-young-1-4-children-for-parents.pdf?85859bd7da>

- Information material for ensuring safety at home for the elderly (in EST, RUS, ENG) <https://www.rescue.ee/files/Materjalid/information-material-for-ensuring-safety-at-home-for-the-elderly.pdf?0fcb558832>

Outcome 3 project “Digital Leap in the Field of Youth (project promoter Education and Youth Board)

- Podcast series (4 shows) on smartness in youth work <https://www.youtube.com/playlist?list=PLz6Pmr6SvxeTZmXJawBs8gMOGJIPcRJ6M>

Links to project-related multimedia assets in EEA and Norway Grants media library (eealibrary.org):

- https://www.eealibrary.org/asset/41663/EE-LOCALDEV-0030_Holistic%20lifestyle%20centre%20%28Tolli%20str%204,%20Kuressaare%29?returnTo=%2F&breadcrumbType=menu
- https://www.eealibrary.org/asset/41662/EE-LOCALDEV-0030_Holistic%20lifestyle%20centre%20%28Tolli%20str%204,%20Kuressaare%29?returnTo=%2F&breadcrumbType=menu
- <https://www.eealibrary.org/asset/41661/EE-LOCALDEV-0029%20Renovation%20of%20Kuressaare%20port%20warehouse%20at%20Veski%20str%209?returnTo=%2F&breadcrumbType=menu>
- <https://www.eealibrary.org/asset/41660/EE-LOCALDEV-0029%20Renovation%20of%20Kuressaare%20port%20warehouse%20at%20Veski%20str%209?returnTo=%2F&breadcrumbType=menu>
- <https://www.eealibrary.org/asset/41659/EE-LOCALDEV-0029%20Renovation%20of%20Kuressaare%20port%20warehouse%20at%20Veski%20str%209?returnTo=%2F&breadcrumbType=menu>
- <https://www.eealibrary.org/asset/41658/EE-LOCALDEV-0002%20Establishment%20of%20a%20renewed%20family%20mediation%20system?returnTo=%2F&breadcrumbType=menu>
- <https://www.eealibrary.org/asset/41657/EE-LOCALDEV-0002%20Establishment%20of%20a%20renewed%20family%20mediation%20system?returnTo=%2F%3Fpage%3D2&breadcrumbType=menu>
- <https://www.eealibrary.org/asset/41656/EE-LOCALDEV-0002%20Establishment%20of%20a%20renewed%20family%20mediation%20system?returnTo=%2F%3Fpage%3D2&breadcrumbType=menu>

- <https://www.eealibrary.org/asset/41655/EE-LOCALDEV-0002%20Establishment%20of%20a%20renewed%20family%20mediation%20system?returnTo=%2F%3Fpage%3D2&breadcrumbType=menu>
- <https://www.eealibrary.org/asset/41654/EE-LOCALDEV-0002%20Establishment%20of%20a%20renewed%20family%20mediation%20system?returnTo=%2F%3Fpage%3D2&breadcrumbType=menu>
- <https://www.eealibrary.org/asset/41653/EE-LOCALDEV-0002%20Establishment%20of%20a%20renewed%20family%20mediation%20system?returnTo=%2F%3Fpage%3D2&breadcrumbType=menu>

Annex 3: Project summary and call details

1. Project summary

	Number	Total Grant	Amount budgeted to dpps (estimate)
Total number of projects contracted	50	€ 20,229,543	€ 201,220
Number of pre-defined projects contracted	9	€ 10,594,219	€ 160,742
Number of projects with a donor project partner	16	€ 12,327,662	€ 201,220
Number of projects with a donor project partner Norway	15	€ 12,270,229	€ 195,042
Number of projects with a donor project partner Iceland	1	€ 57,434	€ 6,178
Number of projects with a donor project partner Liechtenstein	0	€ 0	€ 0

2. Call details

Call title	Outcome(s)	Call amount	Submission deadline	Number of applications received	Grant amount applied for	Grant demand %	Number of applications approved for funding	Grant amount awarded	Number of projects contracted	Amount contracted
Awareness raising activities on domestic violence and to discourage the demand for commercial sex	Outcome 2	€ 200,000	30/09/2020	1	€ 200,000	100.00 %	1	€ 200,000	1	€ 200,000
Developing Restorative Justice Measures in Estonia	Outcome 1	€ 400,000	16/11/2020	14	€ 1,671,630	417.91 %	3	€ 332,868	3	€ 351,250
Developing Restorative Justice Measures in Estonia II	Outcome 1	€ 408,750	21/03/2022	7	€ 484,321	118.49 %	6	€ 408,477	5	€ 326,683
Historic old town centres with cultural heritage protection areas	Outcome 4	€ 2,859,647	30/11/2020	29	€ 12,871,439	450.11 %	7	€ 2,859,647	7	€ 2,948,004

Implementation of Vocational Orientation Curriculum in Vocational Education Institutions	Outcome 1	€ 1,743,195	01/11/2020	12	€ 1,798,755	103.19 %	12	€ 1,743,195	12	€ 1,868,668
Integrated services provision to prevent early school leaving	Outcome 1	€ 1,742,870	17/01/2022	11	€ 3,593,148	206.16 %	7	€ 1,541,497	6	€ 1,541,997
Integrated services to support health and safety in home environment	Outcome 3	€ 500,000	01/04/2021	2	€ 493,603	98.72 %	2	€ 493,603	2	€ 493,603
Smart Youth Work	Outcome 1	€ 1,742,870	15/04/2021	2	€ 2,614,305	150.00 %	2	€ 1,742,870	2	€ 1,742,870
Training of domestic violence specialists and establishment of a programme(s) for sex buyers	Outcome 2	€ 180,000	06/08/2020	3	€ 164,094	91.16 %	3	€ 162,248	3	€ 162,250

Annex 4: Risk management

Risk description	Likelihood (1-4)	Consequence (1-4)	Risk score	Planned response in 2024
Risk of financial corrections to projects regarding non-eligible costs	2 medium low	2 medium low	2.00	Implementing Agency advising and explaining the eligibility rules and procedures, on-the-spot checks.
Risk of financial corrections to projects regarding non-compliance with the public procurement rules	3 medium high	2 medium low	2.45	Implementing Agency advising and explaining the eligibility rules and procedures, on-the-spot checks
Risk of double financing	2 medium low	2 medium low	2.00	Invoice cross-check in the SFOS system
Risk of fraud	2 medium low	2 medium low	2.00	Cooperation with other Implementing Agencies, Tax and Customs Board and Police
Changes in the economic environment (inflation, logistics, demand, VAT increase of 2% as of 2024) leads to insufficient project financial resources to acquire all needed goods and services for the successful implementation and deliver all results promised.	3 medium high	3 medium high	3.00	Regular communication with the Project Promoter, Implementing Agency and Programme Operator to find flexible solutions least damaging the original goals set by the project and delivering results that constitute an integral part that can be taken into use in real life. Transfer of unused funds to projects suffering from deficit caused by unforeseen changes in the economic environment.
The prime activity focus of project promoters will change because of the war in Ukraine and the successful finalisation of financed projects will become very hard or even impossible.	2 medium low	3 medium high	2.45	Informing the PO in a timely manner to consult the donors and find alternative solutions to continue or terminate the activities with minimum damage.
Risk of timely approval of project costs and project final reports as the PO Implementing Agency workforce has been reduced to 2 persons (originally 3 persons).	3 medium high	3 medium high	3.00	Work is prioritised according to importance and time sensitivity.
Overall risk of not absorbing most financing and achieving most targets (1-4):			2.00	

Annex 5: Monitoring plan

Please note this Annex is uploaded separately and is not visible in this document. Please download and print separately if needed.

Annex 6: Evaluation report

Not Available

Annex 7: Agreement conditions

Description	Type	Tracking	Fulfilled	Date of fulfilment	Description of measures taken
1. The maximum level of funding available from the total eligible expenditure of the programme for infrastructure (hard measures) shall be 30%.	General	Continuously tracking	N/A		The maximum level of funding available from the total eligible expenditure of the programme for infrastructure (hard measures) is under 30%. Mostly it relates to open call for proposals in Outcome 4.
2. For pre-defined project no. 4 (numbering under Section 5.1 of Annex II to the Programme Agreement), the National Focal Point shall ensure that the Programme Operator ensures that the appraisal foreseen in Article 6.5.3 of the Regulation is externalised and carried out by a legal entity independent of and unrelated to the Programme Operator.	General	One-time fulfilment	Yes	11/03/2020	Fulfilled.
3. For pre-defined projects no. 1, no. 6 and no. 8 (numbering under Section 5.1 of Annex II to the Programme Agreement), the National Focal Point shall ensure that the Programme Operator carries out the appraisal foreseen in Article 6.5.3 of the Regulation without any involvement of the identified Project Promoters or project partners in the respective pre-defined projects.	General	One-time fulfilment	Yes	09/06/2020	Fulfilled.
4. For pre-defined project no. 4 (numbering under Section 5.1 of Annex II to the Programme Agreement), the Programme Operator's responsibilities regarding the verification of payment claims described in	General	One-time fulfilment	Yes	08/05/2020	Fulfilled.

Article 5.6.1 e) of the Regulation, and the verification of the project outputs described in Article 5.6.1 g) of the Regulation, shall be externalised and carried out by a legal entity independent of and unrelated to the Programme Operator. The Donors shall approve the entity to be charged with these tasks prior to the first disbursement to the pre-defined project.					
5. For pre-defined projects no. 1, no. 6 and no. 8 (numbering under Section 5.1 of Annex II to the Programme Agreement), the Programme Operator's responsibilities regarding the verification of payment claims described in Article 5.6.1 e) of the Regulation, and the verification of the project outputs described in Article 5.6.1 g) of the Regulation, shall be carried out without any involvement of the identified Project Promoters or project partners in the respective pre-defined projects.	General	Continuously tracking	N/A		For pre-defined projects no. 1, no. 6 and no. 8, the Programme Operator's responsibilities regarding the verification of payment claims and the verification of the project outputs is being carried out without any involvement of the Project Promoter or project partners in the respective pre-defined projects.
6. The National Focal Point shall ensure that the Programme Operator ensures that Project Promoters: <ul style="list-style-type: none"> Keep any buildings purchased, constructed, renovated or reconstructed under the project in their ownership for a period of at least five years following the completion of the project and continue to use such buildings for 	General	Continuously tracking	N/A		The clauses listed here have been included in the relevant open call texts and will be referred to also in the contracts made with Project Promoters.

<p>the benefit of the overall objectives of the project for the same period;</p> <ul style="list-style-type: none"> • Keep any buildings purchased, constructed, renovated or reconstructed under the project properly insured against losses such as fire, theft and other normally insurable incidents both during project implementation and for at least five years following the completion of the project; and • Set aside appropriate resources for the maintenance of any buildings purchased, constructed, renovated or reconstructed under the project for at least five years following the completion of the project. The specific means for implementation of this obligation shall be specified in the project contract. 					
<ul style="list-style-type: none"> • No costs shall be eligible under any pre-defined project set in Section 5.1 of Annex II to the Programme Agreement, before a detailed budget for the respective pre-defined project has been submitted by the Programme Operator and the Donors have confirmed the grant to the project as described in Annex II to this Programme Agreement. 	Pre-eligibility	One-time fulfilment	Yes	24/11/2020	Fulfilled.